



PRESS RELEASE

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FOR IMMEDIATE RELEASE

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SOUTHERN MARYLAND TOWING RECEIVES PRESTIGIOUS 'ACE' AWARD

(RIDGE, MD - December 4, 2023) - TAPESTRY DALRYMPLE from **SOUTHERN MARYLAND TOWING** of RIDGE, MD has received the prestigious **American Towman ACE Award** for achievement in service performance. Recipients were nominated by the nation's major motor clubs and dispatch centers, including: GEICO, Allstate Roadside, Nation Safe Drivers, Agero, FleetNet America, Mach 1 Services, Peddle, Motorcycle Towing Services, Questx Towing Service, Tesla Roadside and U-Haul International.

The nomination guidelines for the ACE Award includes: the highest percentage of calls when the estimated time of arrival is achieved, consistency in response time, written appreciation from customers, and percentage of calls serviced (instead of turning them away) thereby reflecting reliability and overall professionalism. ACE recipients rank in the **top 1%** of the towing industry's service providers. The ACE Award is presented by **American Towman Magazine**, the leading trade publication serving emergency road service professionals.

The ACE Award was commemorated by an original design belt buckle. This year was the 30th Anniversary of the ACE Awards which is represented on the ACE belt buckle. The 2023 buckle was presented to **SOUTHERN MARYLAND TOWING** at the ACE Ceremony sponsored by GEICO, Allstate Roadside, Nation Safe Drivers + Questx, Agero and held at the Baltimore Convention Center in Baltimore, Maryland on November 18, 2023 during the 34th American Towman Exposition, the world's largest trade show and exposition for emergency road service providers.

NOTE: These professionals handle a diverse spectrum of emergency road service calls. Tow service providers are essential workers. You may want to ask the ACE recipient to recount an incident in which they went above and beyond the call of duty to serve the customer. For more information on this company please call TAPESTRY DALRYMPLE of SOUTHERN MARYLAND TOWING at .

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***American Towman is the premier magazine for the towing industry
spanning five decades since 1977.***